

CHECKLIST FOR COMPLAINTS REGARDING
OPFM, INC.
PERSONAL FINANCIAL MANAGEMENT
IMAGE MASTERS, INC.
IMAGE MASTERS II, INC.
MORTGAGE ASSISTANCE PROFESSIONALS, INC.
MORTGAGE ASSISTANCE PROFESSIONALS II, INC.
DISCOVERED TREASURES, INC.
D.I.V.I.D.I.T., INC.
WESLEY SNYDER

Please provide copies (**NOT** originals) of all of your paperwork including without limitation:

- All sales advertisements, literature, brochures, forms or prospectus
- All agreements and contracts
- All applications
- Any Promissory Note for any loan brokered by the above entities
- Any Mortgage for any loan brokered by the above entities
- Any Truth in Lending statement sent to you regarding the loan
- Any cost allocation sheets (may be called a settlement statement or HUD-1 form) issued for closing on the loan
- Any appraisals
- All correspondence, letters, notes, e-mails, business cards, and names/phone numbers of any contacts
- Record of payments, automatic withdrawals, and/or coupon books
- Your chronology of what happened

You should also contact the Pennsylvania Department of Banking at 1-800-722-2657