

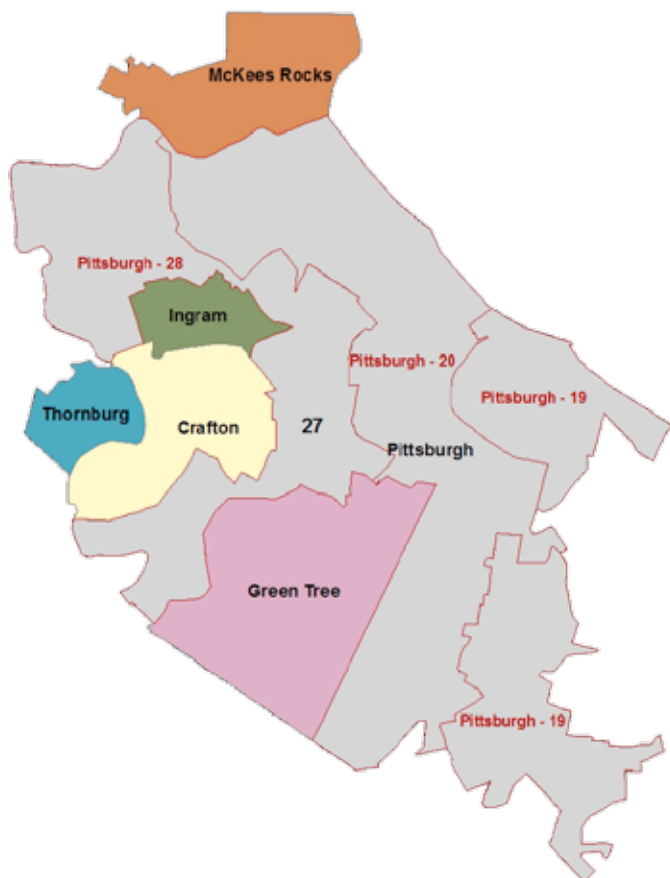
2015 **Guide to Governmental Services**

for the 27th Legislative District



Provided by
**State Representative
Dan Deasy**

27th Legislative District Allegheny County



**Representing parts of the
19th Ward of the City of
Pittsburgh, all of the 20
and 28th Wards of the City
of Pittsburgh; Boroughs
of Green Tree, Crafton,
Ingram, McKees Rocks and
Thornburg.**



Dear Friend,

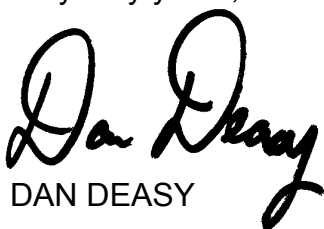
As your state representative, it is my honor and duty to assist you with issues related to your state government. In addition, my office serves as a liaison for residents with other branches of government.

I am, therefore, happy to provide this Guide to Governmental Services for your use. This guide has key contact information for departments within the City of Pittsburgh, Allegheny County, State and Federal Government.

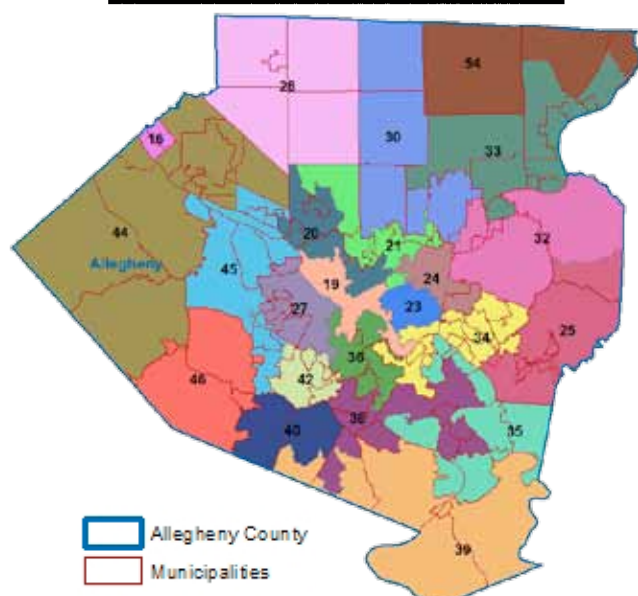
I hope you find this publication to be beneficial to you.

As always, my office stands ready to help in state-related matters including the completion of state forms and applications. So, please don't hesitate to stop by my West End office or call us at 412-928-9514 if we can be of service.

Very truly yours,


DAN DEASY

Allegheny County Legislative Districts



Allegheny County House Districts

District, Member, Party, Phone

16	Rob Matzie (D)	724-268-7774
19	Jake Wheatley (D)	412-471-7760
20	Adam Ravenstahl (D)	412-321-5523
21	Dom Costa (D)	412-381-2040
23	Dan Frankel (D)	412-422-1774
24	Ed Gaaney (D)	412-665-5501
25	Joseph Markosek (D)	412-856-8284
27	Dan Deasy (D)	412-928-9514
28	Mike Turzai (R)	412-389-2230
30	Harold English (R)	412-487-6605
32	Tony DeLuca (D)	412-793-2448
33	Frank Dermody (D)	724-274-4770
34	Paul Costa (D)	412-824-3400
35	Maro Gergely (D)	412-664-0035
36	Harry Readshaw (D)	412-881-4208
38	William Kortz (D)	412-466-1940
39	Rick Saccone (R)	412-653-1025
40	John Maher (R)	412-831-8080
42	Dan Miller (D)	412-343-3870
44	Mark Mustio (R)	412-262-3780
45	Nick Kotik (D)	412-264-4260
46	Jason Ortay (R)	412-221-5110
54	Eli Evankovich (R)	724-387-1281

Deasy's Guide to

Governmental Services

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ABUSE

PAAR – Pittsburgh Action against Rape

www.paar.net

81 South 19th St., Pittsburgh, PA 15203

(412) 431-5665 • 1 (866) 363-7273

Report Child Abuse

(412) 473-2000 • 1 (800) 932-0313

Women's Center & Shelter of Greater Pittsburgh

www.wcspittsburgh.org

24-hour Hotline: (412) 687-8005

Toll-free: 1 (877) 338-TALK (8255)

ANIMALS

Allegheny County Dog Licenses

(412) 350-4111

Bureau of Dog Law Enforcement (717) 787-3062

City of Pittsburgh Dog Licensing

(412) 255-2575

PA Dept. of Agriculture www.agriculture.state.pa.us

Pittsburgh Animal Control (412) 255-2036

Animal Shelters

Animal Friends (412) 847-7000

Western PA Humane Society (412) 321-4625

BUSINESS

Duquesne University Small Business

Development Center

108 Rockwell Hall

600 Forbes Ave.

Pittsburgh, PA 15282 • (412) 396-6223

PA Dept. of Community & Economic Development

www.newpa.com

Small Business Champions

1 (800) 280-3807

PA Dept. of State

www.dos.state.pa.us • 1 (888) 659-9962

Robert Morris University

Bayer Center for Non-Profit Management

339 Sixth Ave., Suite 750, Pittsburgh, PA 15222

(412) 397-6000

SCORE

Counselors to America's Small Business

411 7th Ave., Pittsburgh, PA 15219

(412) 395-6560, Ext. 130

Small Business Administration

Pittsburgh District Office

411 Seventh Ave., Suite 1450, Pittsburgh, PA 15219
(412) 395-6560

University of Pittsburgh Small Business Development Center

230 S. Bouquet St., 1800 Posvar Hall
Pittsburgh, PA 15213
(412) 648-1542

Business Licenses

Bureau of Building Inspection

200 Ross St., 3rd Floor, Pittsburgh, PA 15219

Business Licensing (412) 255-2858

PA Dept. of Banking www.dobs.pa.gov

1 (800) 722-2657

Permit Plans Examining (412) 255-2175

CHILD WELFARE

Foster Parent Information: Help for Neglected, Abandoned Children

Allegheny County Office of Children, Youth & Families

Child Protection/Intake – Adoption, Foster Care
400 N. Lexington St., Point Breeze, PA 15208
(412) 473-2000

Child Care Information Services

CCIS of Allegheny County – City

305 Wood St., 2nd Floor, Pittsburgh, PA 15222-1982
(412) 295-1481
Toll-Free: 1 (800) 392-3131

CCIS of Allegheny County – North/East

Two Allegheny Center, 4th Floor, Pittsburgh, PA 15212
(412) 246-4540
Toll-Free: 1 (800) 392-3131

Vaccines for Children (VFC) Program

1 (877) 774-4748

CITY GOVERNMENT

www.pittsburghpa.gov

City-County Building, 414 Grant St., Suite 510
Pittsburgh, PA 15219

William Peduto, Mayor

Room 512 • (412) 255-2626

Theresa Kail-Smith, Councilwoman

Suite 510 • (412) 255-8963

Natalia Rudiak, Councilwoman

Suite 510 • 412-255-2131

COUNTY GOVERNMENT

www.alleghenycounty.us

436 Grant St., Pittsburgh, PA 15219

Rich Fitzgerald, Allegheny County Executive

Room 101 • (412) 350-6500

Stephen A. Zappala Jr., District Attorney

Room 303 • (412) 350-4400

John K. Weinstein, County Treasurer

Room 108 • (412) 350-4111

Michael J. Finnerty, Councilman - District 4

Room 119 • (412) 350-6540

Jim Ellenbogen, Councilman - District 12

Room 119 • (412) 350-6575

County Council General Number

Room 119 • (412) 350-6490

DISCRIMINATION

Disability Rights Network

429 4th St., Suite 701, Pittsburgh, PA 15219

(412) 391-5225

www.drnpa.org

Pittsburgh Commission on Human Relations

908 City-County Building

414 Grant St., Pittsburgh, PA 15219

(412) 255-2600

DOCUMENTS

Birth & Death Certificates/Division of Vital Records

Chamber of Commerce Building

411 7th Ave., Pittsburgh, PA 15219

(412) 565-5113

Marriage Licenses

Department of Court Records

Wills/Orphans' Court Division, Marriage License Bureau

1st Floor, City-County Building, Pittsburgh, PA 15219

(412) 350-4180

Deeds

Dept. of Real Estate

County Office Building,

542 Forbes Ave., Room 101, Pittsburgh, PA 15219

(412) 350-4226

Wills and Short Certificates

Wills/Orphans' Court Division

City-County Building

414 Grant St., Pittsburgh, PA 15219

(412) 350-4180

IRS Income Tax Information

1000 Liberty Ave., Pittsburgh, PA 15222
(412) 395-5667

Social Security Administration

921 Penn Ave., Pittsburgh, PA 15222
1 (800) 772-1213
TTY 1 (800) 325-0778

Voter Registration Office

604 County Office Building
542 Forbes Ave.
Pittsburgh, PA 15219-2953
(412) 350-4510

EDUCATION

PA Dept. of Education

www.pde.state.pa.us
(717) 783-6788

**PA Higher Education Assistance Agency
(PHEAA)**

www.pheaa.org
1 (800) 233-0557

PA State System of Higher Education

www.passhe.edu
2986 N. 2nd St., Harrisburg, PA 17110
(717) 720-4000

EMERGENCY NUMBERS

Childline Child Abuse Hotline

1 (800) 932-0313

Elder Abuse Hotline

1-800-490-8505

Greater Pittsburgh Community Food Bank

(412) 466-3663

Medical Emergencies

911

Nursing Home Abuse Hotline

1-800-490-8505

PAAR – Pittsburgh Action Against Rape

1 (866) END-RAPE (363-7273)

Poison Information Center

1 (800) 222-1222

Police Radio Room

(412) 473-3000

Suicide & Crisis Hotline

1 (800) 273-8255

EMPLOYMENT

PA Department of Labor & Industry

www.dli.state.pa.us

(717) 787-5279

Job Opportunities

CareerLink

304 Wood St., Pittsburgh, PA 15219
(412) 552-7100 • TTY: (412) 552-7044

Dept. of Human Resources

County Office Building
542 Forbes Ave., Room 102
Pittsburgh, PA 15219
(412) 350-6830

Office of Vocational Rehabilitation

531 Penn Ave., Pittsburgh, PA 15222
(412) 392-4950

Unemployment Compensation

11 Stanwix St., Room 1410
Pittsburgh, PA 15222
(412) 565-5121

Workers' Compensation

1 (800) 482-2383

ENVIRONMENT

Air Quality/Pollution Control

301 39th St., Building 7
Pittsburgh, PA 15201
(412) 578-8103

Bureau of Environmental Services –

Garbage Dept.

3001 Railroad St.
Pittsburgh, PA 15201
(412) 255 2773

PA Dept. of Environmental Protection

www.depweb.state.pa.us
(717) 783-2300

Public Works

611 2nd Ave.
Pittsburgh, PA 15219
(412) 255-8850

Parks Conservancy

Frick Environmental Center

2005 Beechwood Blvd., Frick Park, PA
(412) 422-6538

FEDERAL GOVERNMENT

www.usa.gov

Federal Information Center

1 (800) FED-INFO

1 (800) 333-4636

U.S. Postal Office

1 (800) ASK-USPS

1 (800) 275-8777

Congress

Mike Doyle – District 14

www.doyle.house.gov

2637 East Carson St.

Pittsburgh, PA 15203

(412) 390-1499

Tim Murphy – District 18

www.murphy.house.gov

504 Washington Road

Pittsburgh, PA 15228

(412) 344-5583

Keith J. Rothfus – District 12

www.rothfus.house.gov

600 Babcock Blvd.

Suite 104

Pittsburgh, PA 15237

(412) 837-1361

Senate

Robert P. Casey Jr.

www.casey.senate.gov

Grant Building

310 Grant St.

Suite 2415

Pittsburgh, PA 15219

(412) 803-7370

Pat Toomey

www.toomey.senate.gov

100 Station Square Drive

Suite 225

Pittsburgh, PA 15219

(412) 803-3501

HEALTH

PA Dept. of Health

www.health.pa.gov

1 (877) 724-3258

Department of Health

Division of Vital Records

Birth/Death Records

(412) 565-5113

PLUS Drug & Alcohol Program

1 (877) 724-3258

Women, Infants & Children Nutrition Program

(WIC)

1 (800) 942-9467

Lead Paint Poisoning

Lead Poisoning Prevention & Control

1 (800) 440-5323

Home Health Care

For a listing of Home Health Care Services,
review the Senior Citizen's Guide to Pittsburgh:

www.seniorcitizenguide.com/

Pittsburgh/services.htm

Medical Care

Allegheny County Health Dept.

524 4th Ave.

Pittsburgh, PA 15219

(412) 687-ACHD

APPRISE

PA State Health Insurance Assistance Program

(412) 661-1438

Help understand Medicare and other health
insurance benefits

Mental/Behavioral Health

Mental Health Services/Support

Mental Health Emergency:

Resolve Crisis Center

1 (888) 796-8226

Involuntary Commitment:

(412) 350-4457 or 911

Find services through Allegheny County

Dept. of Human Services

www.allegheny.pa.networkofcare.org/mh/services

HOUSING ISSUES

Allegheny County Housing Authority

625 Stanwix St., Suite 12
Pittsburgh, PA 15222
(412) 355-8940

Housing Authority of the City of Pittsburgh

200 Ross St., 9th Floor
Pittsburgh, PA 15219
(412) 456-5000 • TTY: (412) 201-5384

PA Housing Finance Agency

2275 Swallow Hill Road, Suite 200
Pittsburgh, PA 15220
(412) 429-2842

Property Assessments

542 Forbes Ave.
Third Floor, County Office Building
Pittsburgh, PA 15219
(412) 350-4600

INSURANCE

Children's Health Insurance Program (CHIP)

1 (800) 986-KIDS
www.chipcoverspakids.com

Federal Affordable Care Act

www.healthcare.gov
1 (800) 318-2596
TTY: 1 (855) 889-4325

PA Fair Care 1 (888) 767-7015

PA Dept. of Insurance

www.insurance.pa.gov
Bureau of Consumer & Producer Services
1 (877) 881-6388

LEGAL HELP

Allegheny County Bar Association

Lawyer Referral Services

(412) 261-5555

Disability Rights Network of Pennsylvania

429 Fourth Ave.
Pittsburgh, PA 15219
Others: (412) 391-5225

Neighborhood Legal Services Association

928 Penn Ave.
Pittsburgh, PA 15222
(412) 255-6700

PUBLIC WELFARE

Allegheny County Assistance

Office Headquarters

Division of Communications for Public Welfare

Piatt Place

301 5th Ave., Suite 470

Pittsburgh, PA 15222

(412) 565-2146

PA Dept. of Public Welfare

www.dhs.state.pa.us

1 (800) 692-7462

Quality Control

2 Gateway Center, Suite 1150

603 Stanwix St.

Pittsburgh, PA 15222

(412) 565-2420

RECREATION

Bureau of State Parks

www.dcnr.state.pa.us/stateparks

1 (888) PA-Parks

1 (888) 727-2757

Dept. of Conservation & Natural Resources

www.dcnr.state.pa.us

PA Fish & Boat Commission

www.fish.state.pa.us

Outreach & Education

(814) 443-9841

Lifetime Fishing License (Seniors)

Allegheny County Treasurer

436 Grant St. Courthouse

Pittsburgh, PA 15219

(412) 350-4111

Southwest Law Enforcement

(814) 445-8974

PA Game Commission

Southwest

(724) 238-9523

www.pgc.state.pa.us

REVENUE

PA Dept. of Revenue

www.revenue.pa.gov

1 (888) PA-TAXES

1 (888) 728-2937

SAFETY

PAAR Pittsburgh Action Against Rape

81 South 19th St.
Pittsburgh, PA 15203
(412) 431-5665

Risk Management, Safety Services and Workers' Compensation – Law Department

Fort Pitt Commons
445 Fort Pitt Blvd., Suite 300
Pittsburgh, PA 15219
(412) 350-1120

Women's Center & Shelter of Greater Pittsburgh

P.O. Box 9024
Pittsburgh, PA 15224
24-hour Hotline: (412) 687-8005
Toll-Free: 1 (877) 338-TALK (8255)

Fireworks License

Fire Bureau

200 Ross St., Fifth Floor
Pittsburgh, PA 15219
(412) 255-2860

Food Safety

Federal Emergency Management Agency

<http://www.fema.gov/region-iii>
(215) 931-5500

Food & Drug Administration

(412) 644-3394

PA Emergency Management Agency

www.pema.pa.gov
(717) 651-2001

Law Enforcement

PA State Police

www.psp.pa.gov

PA State Police – Coraopolis

449 McCormick Road, Coraopolis, PA 15108
(412) 787-2000

Allegheny County Police

400 North Lexington St., Pittsburgh, PA 15208
(412) 473-12005

City of Pittsburgh Police Bureau

1203 Western Ave., Pittsburgh, PA 15233
(412) 323-7800

Allegheny County Sheriff's Office

436 Grant St., Courthouse Room 111
Pittsburgh, PA 15219
(412) 350-4700

SENIOR CITIZEN SERVICES

Programs

ACCESS Transportation Systems

650 Smithfield St., Centre City Tower, Suite 440
Pittsburgh, PA 15222-3914
(412) 562-5353

Allegheny County Agency on Aging

2100 Wharton St., 2nd Floor, Pittsburgh, PA 15203
SeniorLine: (412) 350-5460
Toll-Free: 1 (800) 344-4319
TDD/TTY: (412) 350-2727
Business Office: (412) 350-4234
Email: SeniorLine@alleghenycounty.us

Farmers Market Nutrition Program (FMNP)

(717) 787-4737

Older Persons Transportation (OPT)

(412) 350-5460

PACE/PACENET 1 (800) 225-7223

PA Dept. of Aging

www.aging.pa.gov • (717) 783-1550

Senior Centers

Beechview Senior Center

1555 Broadway Ave., Pittsburgh, PA 15216
(412) 571-3224

Mt. Washington Center

122 Virginia Ave., Pittsburgh, PA 15211
(412) 488-8405

Sheraden Senior Center

720 Sherwood Ave., Pittsburgh, PA 15204
(412) 777-5012

West End Center

80 Wabash St., Pittsburgh, PA 15220
(412) 937-3068

STATE GOVERNMENT

www.state.pa.us

State Representative Dan Deasy

www.pahouse.com/Deasy
436 S. Main St., Suite 100, Pittsburgh, PA 15220
(412) 928-9514

State Senator Wayne D. Fontana

www.senatorfontana.com
932 Brookline Blvd., Pittsburgh, PA 15226-2106
(412) 344-2551

Governor's Office

Gov. Tom Wolf • www.governor.state.pa.us

225 Main Capitol Building, Harrisburg, PA 17210
(717) 787-2500

Southwest Office: 301 Fifth Ave., Suite 240
Pittsburgh, PA 15222 • (412) 565-5700

PA Office of Attorney General

(717) 787-3391

Consumer Protection

6th Floor, Manor Complex
564 Forbes Ave., Pittsburgh, PA 15219
(412) 565-5135

TAXES

Allegheny County Treasurer's Office

**Real Estate Tax Bill Requests or Payment
Information** (412) 350-4100

Real Estate – Mapping/Ownership (412) 350-4134

Tax Refund Inquiries (412) 350-4109

County Treasurer, John K. Weinstein

436 Grant St., Room 108, Pittsburgh, PA 15219

- **Real Estate Tax:** (412) 350-4100
- **Overpaid:** (412) 350-4122
- **Refunds:** (412) 350-4109
- **Delinquent:** (412) 350-4106
- **Lien Payments:** (412) 835-5243
- **Licenses:** (412) 350-4111

City of Pittsburgh Dept. of Finance

414 Grant St., Pittsburgh, PA 15219

Real Estate Taxes (412) 255-2525

Business tax questions (412) 255-8822

Registering a new business (412) 255-2543

Tax forms (412) 255-2524

Parking Tax (412) 255-2536

Amusement Tax (412) 255-2547

PA Dept. of Revenue

www.revenue.state.pa.us

411 Seventh Ave., Pittsburgh, PA 15219
(412) 565-7540

Where is my PA Tax Refund Hotline

1 (888) 728-2937

Property Tax/Rent Rebate 1 (888) 222-9190

Internal Revenue Service (IRS)

1000 Liberty Ave., Pittsburgh, PA 15222
(724) 229-5985

Where is my Federal Tax Refund Hotline

1 (800) 829-1954

TRANSPORTATION

PA Dept. of Transportation

www.dot.state.pa.us

(717) 787-2838

Motor Vehicle/Driver Licenses

www.dmv.state.pa.us

1 (800) 932-4600

Report Potholes on State Roads

1 (800) 349-7623

Port Authority of Allegheny County

(PAT Bus) (412) 566-5500

PA Driver License Centers

Bridgeville

Chartiers Valley Shopping Center

1025 Washington Pike, Rt. 50

Bridgeville, PA 15017

(412) 221-2967

Pittsburgh

708 Smithfield St., Pittsburgh, PA 15222

(412) 565-7781

Potholes, Broken Curbs

Pittsburgh Public Works

301 City-County Building

414 Grant St., Pittsburgh, PA 15219

(412) 255-2790

Traffic Control – City of Pittsburgh

Bureau of Transportation and Engineering

Dept. of Public Works

(412) 255-2883

Painting/Traffic Signs

2625 Liberty Ave., Pittsburgh, PA

(412) 255-2872

Street Lighting

(412) 255-LITE (255-5483)

Allegheny County

Public Works Department

(412) 350-2513 (Call Center)

PA TURNPIKE COMMISSION

www.paturnpike.com

Customer Assistance

(717) 939-9551

EZ Pass Customer Assistance

1 (877) 736-6727

Roadway/Weather Conditions

1 (866) 976-8747

PA TREASURY

www.patreasury.gov • (717) 787-2465

College Savings Program 1 (800) 440-4000

Contracts/Public Records 1 (800) 252-4700

Uncashed/Forged Checks (717) 705-4499

Unclaimed Property 1 (800) 222-2046

Unemployment Comp. Disbursement

1 (877) 869-1956 • (717) 787-6595

UTILITIES

Allegheny County Weatherization Program

Action Housing

City of Pittsburgh Residents

(412) 281-2102, x2101

Allegheny County Residents

(412) 281-2102, x2053

Low Income Home Energy Assistance Program

(LIHEAP) (Cash/Crisis)

1 (866) 857-7095

PA Public Utility Commission

www.puc.state.pa.us • 1 (800) 692-7380

VETERAN SERVICES

Allegheny County Veterans' Services

Ronald Conley, Director

4141 Fifth Ave. Pittsburgh, PA 15213

(412) 621-4357

PA Dept. of Military & Veterans Affairs

www.dmva.state.pa.us

1 (800) 547-2838

Pittsburgh Vet Center

2500 Baldwin Road, Suite 15, Pittsburgh, PA 15205

(412) 920-1765

VA Pittsburgh Healthcare System

University Drive C, Pittsburgh, PA 15240

(412) 822-2222 or 1 (866) 482-7488

Veterans Benefits Administration

1000 Liberty Ave., Pittsburgh, PA 15222

1 (800) 827-1000

Veterans Leadership Program of Western PA

2417 East Carson Street, Pittsburgh, PA 15203

(412) 481-8200



www.pahouse.com/Deasy

DISTRICT OFFICE:

436 S. Main St., Suite 100 • Pittsburgh, PA 15220
(412) 928-9514 • Fax: (412) 565-3170

CAPITOL OFFICE:

323 Irvis Office Building • P.O. Box 202027
Harrisburg, PA 17120-2027
(717) 772-8187 • Fax: (717) 787-7388

WEBSITE: www.pahouse.com/Deasy